

Executive Statement

July 2004

We have a new Service Desk phone number as of May 21, 2004, 444-3663 (DONE).

Submitted a Services Proposal to Douglas County on May 14, 2004. City proposal was submitted May 26, 2004. Presented County proposal on June 8, 2004. Presented City proposal on June 29, 2004. Both proposals recommend single City and County billing for Base Services and department billing for Professional Services.

Delivered the traffic citations report, along with several sub reports, to the Public Safety Auditor.

Implemented the Electronic Docketing System for District Court and the Clerk of the District Court. This was a joint effort to eliminate the current paper docket sheets.

Provided support to OPD with the installation of the Mobile Command Post for the College World Series.

Provided support to the Election Commission for the petition verification process. Required the installation of 10 additional workstations and numerous application changes.

Upgraded offices to Ethernet for Youth Center June 14, 2004.

Major network upgrades continue to OPD, OFD, and Library.

Supported training and test installation of the new case management application for Public Defender.

Expansion of Warrant Number for all criminal justice applications is scheduled for completion August 2004. Deadline set by the state is September 2004

Upgraded the E-Mail system June 26, 2004 to deliver higher availability.

Efforts continue for the selection of commercial applications to support Criminal Justice agencies, such as mug shots, cruiser digital cameras, and crime scene photos.

Software acquisition support begun for Engineers (Asset Management) and City Planning (Permit and Inspections).

Support provided to the Board of Equalization.

Conducted a seminar on Business Integration Best Practices on June 25, 2004 as part of the staff Professional Development Program.

Conducted the first annual Employee and Family Appreciation Day on June 26, 2004. This was an employee-funded event that was attended by over 60% of the employees.

Conducted Quarterly Employee Briefings July 13 and 14, 2004.

Summary: I am extremely proud of the employees of DOT.Comm and have challenged the leaders to focus on execution and completion of projects to enable our customers to maximize their productivity and reduce costs.

Paul A. Christiani
CEO/CIO DOT.Comm